

Email Notifications to the NOC should be directed to: [noc.notifications@aviatnet.com](mailto:noc.notifications@aviatnet.com)  
Phone number: (877) 662-7871

For Trouble Tickets with the physical equipment it is recommended that you contact the NOC and let them triage prior to opening trouble tickets however the e-mail address for Trouble Ticket System is: [TAC.AM@aviatnet.com](mailto:TAC.AM@aviatnet.com)

It will open a ticket directly. However the users will need to log into the system at some point so they can see their tickets. It is recommended that they login prior to opening a ticket for the first time.

If you have any question please feel free to contact either Edward or myself. Thanks.

Joe Deuel  
Program Manager NOC/TAC Operations  
Aviat Networks  
5250 Farinon Dr  
San Antonio, TX 78240  
Phone: 210-526-6425  
Mobile: 210-557-8519  
e-mail: [joe.deuel@aviatnet.com](mailto:joe.deuel@aviatnet.com)  
[www.Aviatnetworks.com](http://www.Aviatnetworks.com)